



COLLEGE OF VETERINARY MEDICINE

DEPARTMENT OF CLINICAL SCIENCES

June 15, 2018

Dear Veterinary Hospital,

Thank you for sharing many of your imaging cases with us over the past several years. We hope that we have been helpful to you in managing these cases. Due to increased volume in this service, we will be making some changes in the near future to help with efficiency of continuing to provide this service. Our radiology faculty will continue to be the ones evaluating your cases and will be available to discuss the findings of the difficult cases with you, so that will not change. The change will be that we will be partnering with a teleradiology service that will manage the images you send to us to review. They will be able to assist us and you in troubleshooting any problems that we encounter in transmission of the images to us. You will still receive a report with AU logo from Auburn radiologists, though perhaps in a slightly different format. You will receive one statement at the end of each month from Auburn for the cases reported the previous month.

We will provide to you a website in which our request form will be located so that you can provide the information we need to help interpret these images (this will take the place of the current online form we use as well as any other request method). We will also need to change the computer address that you currently use to send your DICOM images to us. A representative from DVMInsight (our teleradiology partner) will contact you and walk you through the steps to change the address in your computer to a new address to send your images. If you currently send us jpg. images via email, DVMInsight will assist you in demonstrating how to send the DICOM images instead. If you send us email links to images, they will also help you change the address to the new teleradiology site for you to send the images. **Once we make transition to the new procedure with the DVMInsight, we will only be able to accept images through this new website.** We know it will take some time for DVMInsight to contact all of our referring hospitals and doctors to make the necessary changes for the new system, so for the time being we will continue utilize and accept our current online referral process. We hope to have everyone switched over as soon as possible.

Due to our in-house obligations, we cannot promise an immediate or STAT read or weekend interpretation. We will do our best to get you a timely report, and our goal is a 24-48 hour turn-around on most cases. We also cannot offer interpretations for pre-purchase (or similar) examinations.

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Also reluctantly, we will also be changing our fee structure for reviewing cases. Below are the new fees that will be effective **July 15, 2018** (these changes will be in effect after that date even though you may or may not have been contacted and made the transition to our new system described above).

Radiographs <10 images	\$55
Radiographs > 10 images	\$75
Radiographs recheck	\$30
Radiographs plus US same site	\$85
US	\$75
CT single site	\$100
CT 2 sites	\$125
CT 3 or more sites (whole body)	\$150
MRI single site	\$100
MRI 2 sites	\$125
MRI plus CT same site	\$125

Again, thank you for sharing your cases with us. Our hope is that a little bit of effort in the front end of this change will allow us to be more efficient for you in the long run.

Alecia Jameson (acj0037@auburn.edu) and Gwen James (gra0001@auburn.edu) will be helping us with the transition and will try to address any questions you might have.

Sincerely,

John T. Hathcock, DVM, MS, DACVR
Robert C. Cole, DVM, DACVR
Merrilee Holland, DVM, MS, DACVR
Rachel Moon, DVM, DACVR