

July 15, 2018

Dear Veterinary Hospital,

Our new referral fee structure (see below) will begin July 20. Any cases submitted on or after that day will be affected by these new fees.

Radiographs <10 images	\$55
Radiographs > 10 images	\$75
Radiographs recheck	\$30
Radiographs plus US same site	\$85
US	\$75
CT single site	\$100
CT 2 sites	\$125
CT 3 or more sites (whole body)	\$150
MRI single site	\$100
MRI 2 sites	\$125
MRI plus CT same site	\$125

Also as previously indicated we will be partnering with DVMInsight, a teleradiology company to help us with this growing service. In order to move to this process, we need for you to fill out the [DVMInsight New Client Request Form](#) to set up an account for you to send in your images. After filling out that form, you will send it to DVMInsight at support@dvminsight.net. They will work with you after receiving that form to set up your computer to send the images. Again, as indicated previously, these cases will be reported by radiologists at Auburn University and all billing will be through Auburn University.

Once your account is set up, you will be provided a website address in which our new request form will be located so that you can provide the information we need to help interpret these images (this will take the place of the current online form we use as well as any other request method). **Once we make transition to the new procedure with the DVMInsight, we will only be able to accept images through this new website.** We know it will take some time for DVMInsight to contact all of our referring hospitals and doctors to make the necessary changes for the new system, so for the time being we will continue utilize and accept our current online referral process. We hope to have everyone switched over as soon as possible.

Due to our in-house obligations, we cannot promise an immediate or STAT read or weekend interpretation. We will do our best to get you a timely report, and

our goal is a 24-48 hour turn-around on most cases. We also cannot offer interpretations for pre-purchase (or similar) examinations.

Again, thank you for sharing your cases with us. Our hope is that a little bit of effort in the front end of this change will allow us to be more efficient for you in the long run.

Alecia Jameson (acj0037@auburn.edu) and Gwen James (gra0001@auburn.edu) will be helping us with the transition and will try to address any questions you might have.

Sincerely,

John T. Hathcock, DVM, MS, DACVR
Robert C. Cole, DVM, DACVR
Rachel Moon, DVM, DACVR