Welcome to the
Veterinary Teaching Hospital

Who We Are

Students
Fourth-year veterinary students gaining supervised hands-on experience before completing veterinary school.

Residents & Interns
Licensed veterinarians completing a residency or internship.

Senior Clinicians
Board-certified veterinary specialist who leads the care team.

Client Service Representatives
Administrative team members focused on delivering optimal client care.

Technicians & Assistants
Medical staff focused on providing optimal patient care.

What to Expect

Emergency Visits
• A team member will greet you and your pet to perform an initial assessment.
• If needed, your pet will be taken to the treatment room for a more detailed examination by a veterinarian. This exam can take up to an hour.
• You will need to provide your pet’s medical history and events leading up to the emergency visit.
• A treatment plan and cost estimate will be determined and discussed with you.
• Waiting times vary depending on treatment. A time estimate will be discussed when a treatment plan is decided.

Scheduled Appointments
• A team member will greet you and your pet and then will escort you to an exam room.
• In the exam room, you will discuss your pet’s medical history with a member of our care team.
• Your pet will be taken back to a treatment room for further examination.
• A treatment plan and cost estimate will be determined and discussed with you.
• Waiting times vary depending on treatment. A time estimate will be discussed when a treatment plan is decided.

How Long Have You Been Waiting?
We know that your time is valuable! If you’ve been waiting for over 15 minutes without any updates, please find a client service representative or call the appropriate phone number below:
• Auburn University Veterinary Clinic: 334-844-9966
• Bailey Small Animal Teaching Hospital: 334-844-6035

AUBURN UNIVERSITY
COLLEGE OF VETERINARY MEDICINE

Auburn University is an EEO/Vet/Disability Employer.