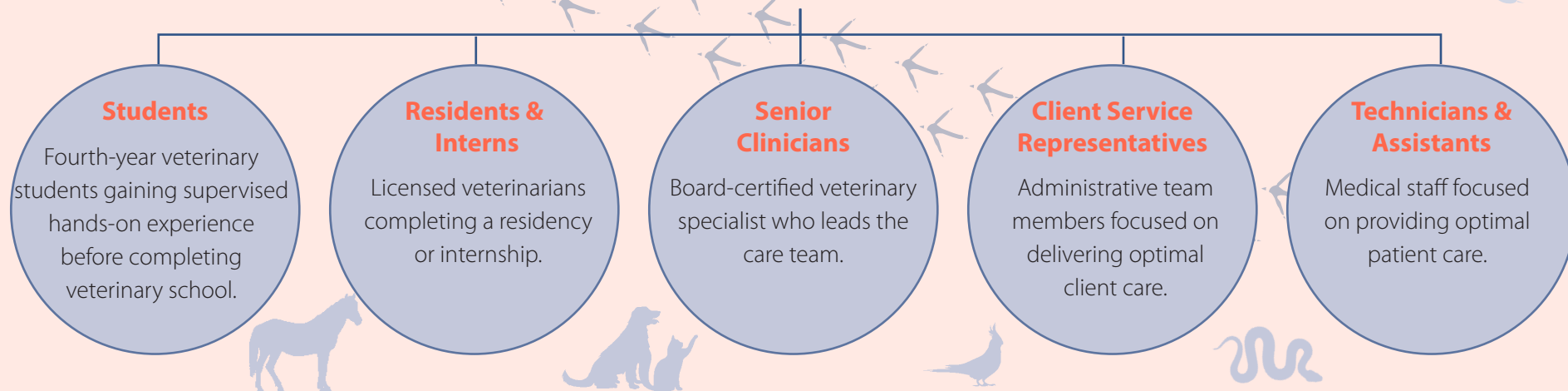


Welcome to the Veterinary Teaching Hospital

Who We Are



What to Expect

Emergency Visits

- A team member will greet you and your pet to perform an initial assessment.
- If needed, your pet will be taken to the treatment room for a more detailed examination by a veterinarian. This exam can take up to an hour.
- You will need to provide your pet's medical history and events leading up to the emergency visit.
- A treatment plan and cost estimate will be determined and discussed with you.
- Waiting times vary depending on treatment. A time estimate will be discussed when a treatment plan is decided.

Scheduled Appointments

- A team member will greet you and your pet and then will escort you to an exam room.
- In the exam room, you will discuss your pet's medical history with a member of our care team.
- Your pet will be taken back to a treatment room for further examination.
- A treatment plan and cost estimate will be determined and discussed with you.
- Waiting times vary depending on treatment. A time estimate will be discussed when a treatment plan is decided.

How Long Have You Been Waiting?

We know that your time is valuable! If you've been waiting for over 15 minutes without any updates, please find a client service representative or call the appropriate phone number below:

- Auburn University Veterinary Clinic: **334-844-9966**
- Bailey Small Animal Teaching Hospital: **334-844-6035**



AUBURN UNIVERSITY
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