

**Auburn University CVM
Serology – Virology Lab
Client Feedback Form**



Document Title: Client Feedback Form	Record ID:
Section: Quality Manual Section 7.9	Related Doc #: SOP-IMP-001
Verified:	Date of Verification:
Client Account:	Accession Number:
Personnel Reviewer:	Date of Review:

Client Feedback Form

Section 1: Complainant Information:

Name:
Organization / Company:

Phone Number:
Email Address:
Mailing Address:

Section 2: Complaint Details

Date of Incident / Issue:
Related Accession or Report :
Personnel Involved (If known):

Description of Complaint:

Section 3: Expected Resolution

What outcome or action are you seeking?

Please fill out form and email to the lab.
Email: rabies@auburn.edu